

Update "My Info" & Family Member Info

- Update Contact/Location Information ("My Info" tab)
- Add/Remove Family Members
- Update Family Members contact/location information
- Add additional points of contact

Update "My Info" - Edit manually or copy from DEERS info

- ✓ **Remember:** Keep location and contact information current throughout the event by going to the "My Info" tab.

Additional Resources

- **Home Page** for timely, changing information
- **Reference Library** (phone numbers, websites, instructions, policies, etc.) provided for access to numerous resources

Key Phone Numbers	Phone Number
Individual Assessment/Relocation Support	1-877-964-4382
24-Hour Navy Helpline	1-877-414-5158
EMERGENCY	1-800-621-9888/5282
American Red Cross	1-866-438-4838
Relief One Response	1-800-342-3847
CEERS	1-800-518-9552
HR/HRSC	1-800-363-2227

NFAAS Home Page and Reference Library

QUESTION:

Would you be ready to account for yourself and your family in the midst of a catastrophic event, such as a hurricane or national pandemic?



NFAAS accounts for and assists all affected Sailors and Navy Family Members during a natural or man-made disaster.

Read Inside

- ✓ **NFAAS URL:**
<https://navyfamily.navy.mil>
- ✓ **NFAAS Help Desk:**
1-866-946-9183
or
1 (619) 553-8167 / DSN 553-8167



NAVY SPONSOR
COMMANDER, NAVY INSTALLATIONS COMMAND
N18
Phone: (202) 433-0766



Space and Naval Warfare Systems Command

GOVERNMENT TECHNICAL SUPPORT
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Navy Family Accountability & Assessment System



Supporting Sailors & Families During a Disaster



<https://navyfamily.navy.mil>

Get Assistance during a time of need

NFAAS is the Navy's web-based tool for initial accounting and ongoing support of the Navy Family after a natural or man-made disaster.

NFAAS leads you thru a 3 step process

- ✓ **Step 1: Self-Muster for event**
- ✓ **Step 2: Update location and contact info**
- ✓ **Step 3: Complete needs survey (if required)**

↓ **Start Here: Log-on to NFAAS** ↓



<https://navyfamily.navy.mil>

- Click the left button for "Navy Military, Civilians,..."
- Choose a login method and log in.

NFAAS Login page and choice of login methods

1. Muster

The self-accounting window will appear automatically.

- Select your appropriate "Status" from the menu.
- Click the "Save" button.

Account for Event and Status drop-down menu

- Status is automatically reported up the chain of command

2. Update Contact/Location

Provide current contact and location information.

- Update home address and means of contact
- Update evacuation location and means of contact

Step 2 is pre-populated with either DEERS data, or filled out by the sponsor in NFAAS for the last known home location.

3. Needs Assessment Survey

Completing the Needs Assessment Survey allows Case Managers to help you identify entitled benefits, and it allows Commands to quickly react to issues facing Navy Families.

Assessment Survey

- Case Managers tell you how to apply for benefits
- "Needs categories" experts may contact you to provide specific assistance (housing, finance, etc.)
- Information is kept private
- Allows Commands to react quickly to issues facing Navy Family Members
- Helps Navy Leadership understand impact of events

Emergency Coordination Center:
1-877-414-5358

Navy Region Southeast Accountability Team:
1-866-203-6004, (905) 542-2234

NFAAS Help Desk:
1-866-946-9183
(619) 553-8167/DSN 553-8167

Update DEERS info:
<https://www.dmdc.osd.mil/appj/address/index.jsp>



1 Muster for Event!

How are you doing?

Select the appropriate accounting status.

2 Update Contact and Location

Where are you?

Verify your contact information.

3 Assessment Survey

What do you need?

Complete the evaluation survey of your status.