
**100 kW TACTICAL QUIET GENERATOR SET
WARRANTY INFORMATION**

0023 00

INTRODUCTION

This appendix provides information on the Warranty for generator set components. See Table One for list of warranted components.

NOTE.

Check the Insp Date on the end-item data plate on the generator set. If the Insp Date is prior to 09/06, the (12) month Warranty period shall begin on 08/31/06.

If the Insp Date on the data plate is 09/06 or after, the standard (12) month Warranty begins on the date stamped.

Warranty service may be obtained through the following methods:

1. a. (ARMY ONLY) Fill out the preferred warranty claim SF 368, Product Quality Deficiency Report, or fill out a warranty claim per DA PAM 738-750. The DA Form 2407, Maintenance Request, is also acceptable. Mail completed form to Commander, US Army, Communications-Electronics Life Cycle Management Command, ATTN: AMSEL-LC-CCS-G-GN, 1200 Nealis Avenue, Fort Monmouth, New Jersey 07703-5043. At a minimum, the end item NSN, serial number, and date of shipment to the government, and the defective component part number/CAGE must be included in the documentation.
 - b. (OTHER SERVICES) For reporting warranty claims, fill out and forward SF 368 or DA Form 2407 to US Army Communications-Electronics Life Cycle Management Command, ATTN: AMSEL-LC-CCS-G-GN, 1200 Nealis Avenue, Fort Monmouth, NJ 07703-5043.
2. Warranty service can be obtained by contacting the actual warranted component manufacturer listed in column 1. Each manufacturer will provide instructions on filing the claim.
3. Troubleshooting should be performed to the level of warranted component, but no further unless directed by the warranted component manufacturer. Troubleshooting to the failed part inside warranted components may invalidate the warranty.
4. There are some components with short warranty periods that may not be listed in Table 1. Warranty coverage may be available for these components. Submit warranty claims in accordance with DA PAM 738-750 to determine if the components are covered.
5. If you have difficulty with or questions about the warranty process, contact your local CECOM LAR or the CECOM Generator Branch, DSN 992-1313, (732) 532-1313.

MANUFACTURER WARRANTY INFORMATION

Column (1) – MANUFACTURER. This column gives you the name and address of the manufacturer of a component under warranty. Telephone numbers, fax numbers, and internet addresses are listed where available.

Column (2) – COMPONENT UNDER WARRANTY. This column describes the component under warranty with part number (PN) and vendor part number VPN where available.

Column (3) – WARRANTY PERIOD. This column lists the length of the warranty period.

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WARRANTY INFORMATION – Continued**

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MANUFACTURER WARRANTY INFORMATION – Continued

Table 1. Manufacturer’s Warranties for 100 kW Generator Set.

(1) MANUFACTURER	(2) COMPONENT UNDER WARRANTY	(3) WARRANTY PERIOD
<p>Caterpillar, Inc. Defense Products Engine Service Engineer PO Box 470 Mossville, IL 61552-0470 Phone: 309-578-4562 Fax: 309-578-3739 CAGE: 11083</p>	<p>Diesel Engine (PN: 0116-1110, VPN: 211-9442)</p> <p><u>Digital Control System Components</u></p> <p>GSC+P Controller (PN: 0116-1201-41, VPN: 198-9253)</p> <p>Alarm Module (PN: 0116-1201-34, VPN: 130-3324)</p>	<p>12 Months</p>
<p>Warranty repairs can also be obtained through any Caterpillar dealer. Nearest dealer can be located at www.cat.com</p>	<p>Digital Voltage Regulator (PN: 0116-1201-37, VPN: 155-3832)</p> <p>Load Sharing Module (PN: 0116-1201-39, VPN: 161-0797)</p> <p>Transformer (PN: 0116-1201-32, VPN: 118-0175)</p> <p>Transformer (PN: 0116-1201-40, VPN: 169-4701)</p> <p>Harness Assembly (PN: 0116-1201-43, VPN: 212-8737)</p>	<p>12 Months</p>
<p>Marathon Electric P.O. Box 8003 Wausau, WI 54402-8003</p> <p>Phone: 715-675-8237</p>	<p>Generator (PN: 0116-1120, VPN: 431PSL6309)</p>	<p>12 months from date of startup or 18 months from date of shipment whichever period shall expire first.</p>
<p>Signal Transformer 500 Bayview Avenue Inwood, NY 11096-1792</p> <p>Phone: 516-239-5777</p>	<p>Transformer 1250 VA (PN: 0116-1257, VPN: HP1-12)</p>	<p>12 Months</p>
<p>Derema Group 46 Acorn Drive Westbrook, CT 06498</p> <p>Phone 860-399-5669</p>	<p>Switch, Battery Disconnect (PN: 0116-1298, VPN: 2304-A)</p>	<p>12 Months</p>

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MANUFACTURER WARRANTY INFORMATION – Continued

Table 1. Manufacturer’s Warranties for 100 KW Generator Set – Continued.

(1) MANUFACTURER	(2) COMPONENT UNDER WARRANTY	(3) WARRANTY PERIOD
Contact Industries P.O. Box 3086 25 Lex-Industrial Drive Lexington, OH 44904 Phone: 419-884-9788	Contactor, Load (PN: 0116-1266, VPN: CT400E-24E4S)	12 Months
Madison Company 27 Business Park Drive Branford, CT 06405 Phone: 203-488-4477	Fuel Level Switch (PN: 0116-1304, VPN: M3862)	12 Months
Technology Research Co 5250 140 th Avenue North Clearwater, FL 33760 Phone: 727-535-0572 Rwood@TRCI.net	Relay, Overload/Short Circuit (PN: 0116-1219, VPN: 19970)	12 Months
G & O Manufacturing Co. 100 Gando Drive New Haven, CT 60513 Phone: 601-366-1423	Radiator Assembly (PN: 0116-1400, VPN: X6642-00-50)	18 months from shipment or 12 months in service
Parker Hannifin Corporation Racor Division Phone: 209-575-7651 hbrizuela@parker.com	Filter, Crankcase Ventilation (PN: 0116-1607-01, VPN: CCV4500-08L)	12 Months
Donaldson Company, Inc. Minneapolis, MN 55440-1299 Phone: 800-374-1374 www.donaldson-filters.com	Muffler, Exhaust (PN: 0116-1500, VPN: WOM12-0743) Air Cleaner Assembly (PN: 0116-1600, VPN: FTG-11-0103)	36 Months 12 Months